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## TRANSMITTAL FORM

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Total Number of Pages in This Submission

Application Number	09/682,280
Filing Date	August 13, 2001
First Named Inventor	Brownhill
Art Unit	2155
Examiner Name	Thu Ha T. Nguyen
Total Number of Pages in This Submission	9
Attorney Docket Number	30GF-9094

### ENCLOSURES (Check all that apply)

<input type="checkbox"/> Fee Transmittal Form	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> After Allowance Communication to TC
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Remarks		
Reply to Final Office Action dated April 21, 2005		

### SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name	CARR LLP		
Signature			
Printed name	Theodore F. Shiells		
Date	7-21-05	Reg. No.	31,569

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ATTORNEY DOCKET NO.  
30GE-9094

PATENT APPLICATION  
SERIAL NO. 09/682,280



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

application of: Brownhill et al.

Serial Number: 09/682,280

Filed: August 13, 2001

For: SERVICE PORTAL ENABLED  
AUTOMATION CONTROL MODULE  
(ACM)

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Group Art Unit: 2155

Examiner: Thu Ha T. Nguyen

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on:

*7-21-2005*  
*Kalina Hulshouser*  
Kalina Hulshouser

RESPONSE TO FINAL ACTION

Dear Sir:

In response to the Final Office Action dated April 21, 2005 ("Final Action"), please amend the Claims as follows and consider the following remarks: